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## **USB** Port Configuration

Often a computer can have multiple USB ports and there isn't an easy way to map a physical port to the logical port other than trying each one when a printer will not print. This will outline that process.

F	onts	Tools			About		
General	Sharing	Ports	Advanced	Color Mar	nagement	Security	
<del>,</del>	Chec	k-in Printe	r				
Location:							
Commen	t:						
Model: Feature	Godex	EZ-DT-4 C	GZPL				
Model: Feature Color:	Godex s No	EZ-DT-4 C	GZPL Paper	available:			
Model: Feature Color: Double	Godex s No :-sided: No	EZ-DT-4 C	GZPL Paper	available:		~	
Model: Feature Color: Double Staple:	Godex s No t-sided: No No	EZ-DT-4 C	GZPL Paper	available:		*	
Model: Feature Color: Double Staple: Speed:	Godex s No t-sided: No No Unknown	EZ-DT-4 C	GZPL Paper	available:		*	
Model: Feature Color: Double Staple: Speed: Maxim	Godex s No t-sided: No No Unknown um resolutio	EZ-DT-4 C	Paper	available:		*	
Model: Feature Color: Double Staple: Speed: Maxim	Godex s No t-sided: No No Unknown um resolutio	c EZ-DT-4 C	Paper Paper	available:	Print Test I	↑ ▼ Page	

Figure 11 - Printer Properties General Tab

- 1. If you haven't tried printing open the Printer Properties for the Godex printer select the General tab.
- 2. Click Print Test Page.
- 3. If the printer prints a tag with the Windows Logo on it then the printer is working and setup properly.
- 4. If it does not then continue on with this procedure.

Check-in Pri	nter Properti	es					<b>—</b> X
For	ts		Too	ols		Abou	t
General	Sharing	orts	Adva	inced	Colo	r Management	Security
<i>a</i> (	heck-in Prin	ter					
Print to the checked por Port	following po t. Descriptio	t(s). Doc	ument	ts will pr Printer	nt to	the first free	*
LPT3:	Printer Po	rt					
COM4:	Serial Port						
🔲 СОМЗ:	Serial Port						=
FILE:	Print to Fi	e					
USB003	Virtual pri	nter port	for	ZDesig	ner LP	2844-Z	
USB002	Virtual pri	nter port	for	ZDesig	ner G)	(420d	_
USB001	Virtual pri	nter port	for	Check-	in Pri	nter, ZDesigner I	LP 👻
Add	Port		Delete	Port		Configure P	Port
🔽 Enable bi	directional su	pport					
Enable pr	rinter pooling						
P							
		ОК		Cancel		Apply	Help

Figure 12 - Printer Properties Port Tab

- 5. Select the Ports tab.
- 6. You may see several USB Ports listed.
- 7. If USB001 is selected then select USB002 and then click Apply.
- 8. Since you printed a Test Page previously it should still be in the queue ready to print when you select the correct USB port and click Apply.
- 9. Continue this process with the next printer port until the Printer prints the Test Page (Windows Logo). Once it is done you have selected the correct port and the printer is ready.



## Network Port Configuration

Often a computer can have multiple USB ports and there isn't an easy way to map a physical port to the logical port other than trying each one when a printer will not print. This will outline that process.

Fonts		Tools	Abo	ut
ieneral S	Sharing Ports	Advanced	Color Management	Security
e G	odex DT4 GZPL			
rint to the for hecked port Port	ollowing port(s). D	ocuments will pri	nt to the first free	*
V LPT1:	Printer Port	Godex	OT4 GZPL	E
LPT2:	Printer Port			
LPT3:	Printer Port			
COM5:	Serial Port			
COM6:	Serial Port			
COM7:	Serial Port			
COM8:	Serial Port			-
Add P	ort	Delete Port	Configure	Port
Enable bid	lirectional support nter pooling			

Figure 13 - Printer Properties Ports Tab

1. Open the Printer Properties for the Godex printer then select the Ports tab.

Printer Ports	
Available port types:	
CutePDF Writer Monitor Local Port	
Standard TCP/IP Port	
ZDesigner Port Monitor	
New Port Type	New Port Cancel

**Figure 14 - Printer Ports** 

2. Select Standard TCP/IP PORT then click Add Port.





Welcome	to the Add Standard
TCP/IP I	Printer Port Wizard
This wizard hel	ps you add a port for a network printer.
Before continu	ng be sure that:
1. The device i	turned on.
2. The network	; is connected and configured.
To continue of	ick Next

Figure 20 TCP/IP Port Wizard

3. The "Add Standard TCP/IP Printer Port Wizard" window will show. Click the Next button.

Add port For which device do you want to ad	d a port?	
Enter the Printer Name or IP ad	dress, and a port name for the desired devic	
Printer Name or IP Address:	192.168.0.11	
Port Name:	192.168.0.11	

Figure 21 TCP/IP Port Wizard

4. Enter the Printers TCP/IP Address then click Next.

The device co	uld not be identified.
The detected dev	ice is of unknown type. Be sure that:
. The device is p	roperly configured.
. The address of	n the previous page is correct.
	and descent and a sufficient soundly as such as the supervised by such as the descent sound as a
ither correct the	address and perform another search on the network by returning to the previous
Either correct the wizard page or se	address and perform another search on the network by returning to the previous lect the device type if you are sure the address is correct.
Either correct the wizard page or se	address and perform another search on the network by returning to the previous lect the device type if you are sure the address is correct.
Either correct the wizard page or se	address and periorit anothe search on the network by returning to the previous left the device type if you are sure the address is correct.
ither correct the vizard page or se Device Type	adoless and periodin another search on the network by returning to the previous lect the device type if you are sure the address is correct.
ither correct the vizard page or se Device Type Standard	adules and periodin anothe search on the network by returning to the previous lead the device type if you are sure the address is correct.
ither correct the vizard page or se Device Type Standard	doubes and periodin another search on the network by returning to the previous lead the device type if you are sure the address is correct.
ither correct the wizard page or se Device Type ③ Standard ⑦ Custom	Generic Network Card

Figure 22 TCP/IP Port Wizard

5. Keep the defaults on the screen then click Next.







Figure 23 TCP/IP Port Wizard

6. Click Finish on the final screen.

Fonte	Toole	About
General Sharing	Ports Advanced	Color Management Securit
Godex DT4 (	SZPL	at to the first free
checked port.	Description	Printer ^
DOT4 001	Officeiet Pro L7600 pri	
SendToKindle P	SendToKindle Port	Send to Kindle
192.168.2.142	Standard TCP/IP Port	ZDesigner QLn320 (ZPL)
<b>192.168.0.11</b>	Standard TCP/IP Port	<u> </u>
XPSPort:	Local Port	Microsoft XPS Document
🔲 nul:	Local Port	Send To OneNote 2013 🖕
•		•
Add Port	Delete Port	Configure Port
Enable bidirectional Enable printer poolir	support	

**Figure 24 Printer Properties** 

7. Insure that the newly added TCP/IP port is selected in the ports box. Then click Apply. The TCP/IP is now added and printing will work.

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